



## CENTRAL DYNAMICS

### MEMBERSHIP TERMS

The Terms and Conditions mentioned herein shall form an integral part of the Registration Form duly signed by the Member and shall be binding upon the Member. They shall govern the obligations and rights of any CENTRAL DYNAMICS Club/ Studio or Wellness facility, under AMS Studio by Central Dynamics or Mahadev Advisory Pvt Ltd.

We reserve this right, in our sole discretion, to update or revise these terms & conditions. Continued use of the site following the posting of any changes to the 'terms & conditions', constitutes your acceptance of those changes.

**RIGHTS OF ADMISSION:** All Central Dynamics Studio/ Club s reserves the right of admission to its premises. The Studio/ Club reserves the right to refuse a Participant, staff and/or visitor of the Studio/Club access to its premises in the event that the member, staff, and/or visitor does not adhere to the Studio/Club Terms and Conditions and/or Rules & Regulations. Furthermore, the Studio/ Club reserves the right to refuse entry to any person, including paying Members, and has the right to terminate its services for any reason whatsoever (including misconduct, complaints by other Members, sexual harassment, hygiene disease, etc) and not limited to breach of the Studio/Club Rules, as specified from time to time. On the termination of its services, the Member shall not be entitled to any refund of the payment for any additional services made by the Member.

**2 CLASS TRIAL POLICY:** The Central Dynamics '2 Class Trial' gives access to avail eligible Sessions at a Central Dynamics STUDIO, CLUB or WELLNESS facility. The '2 Class Trial' is valid for 1 week from the day of purchase. To book a trial class, pre-payment is mandatory. The '2 Class Trial' is available for first-time members only. The '2 Class Trial' cannot be split or shared between members. It is not valid for extensions, repurchases or transfers. '2 Class Trial' members are bound by the Central Dynamics Member Protocol and Terms & Conditions for facility use. Central Dynamics reserves the rights of access & use at any CLUB, STUDIO, or WELLNESS facility.

**MEMBERSHIP VALIDITY:** All membership and Personal Training plans are subscription-based time-bound plans. Such plans, sessions and programs must be used within their stipulated term. Any class credits are valid only within the stipulated time frame from the day of purchase, post which the membership plan & all class credits expire regardless of the usage of such plans. The Member bears all responsibility to complete their class credits & Personal Training sessions within the stipulated tenure of their plan.

**PAYMENTS:** Goods and Service Tax (GST) and other tax or charges levied by the government. shall be charged solely and exclusively to the Participant

**REFUND POLICY:** Any class-based membership and/or Personal Training plans or programs purchased by a member are non-refundable regardless of the usage of such membership. A Participant is not entitled



to any pro-rata refund of any amounts paid by them but unused, except where the cause for such termination is not attributable to him.

**CLASS BOOKING POLICY:** Class booking broadcasts are shared a day in advance. All classes are strictly pre-booking only, the Studio/ Club has the right to refuse any unbooked drop-ins. All bookings are to be made through the Studio/ Club manager. Classes are to be booked 6-12 hours in advance. Classes are booked on a first come first serve basis, any late bookings may be subject to waitlisting. In order to book & avail classes, the Member is required to have a valid membership. The Studio/ Club reserves the right to not book a class in the event a Member has an invalid class plan. Class booking priority will go to Members with a valid class plan.

**WAITLIST POLICY:** Waitlists for booked-out classes are assigned on a first-come first-serve basis. In the event slots open up, the priority of booking will be in the order of the waitlist. The waitlist does not guarantee a spot in the class.

**CLASS-USE POLICY:** Class credits are non-transferrable to other Members or non-Members. The Member must have a valid membership before attending a class at or accessing any Club/Studio space.

**CANCELLATION & NO-SHOW POLICY:** All classes are to be cancelled at least 4-6 hours before class time. A class credit will be charged for any late cancellations. In case of any emergency, the discretion for late cancellation lies with the Studio/ Club Manager. A class credit will be charged for no-shows to a booked session.

**CARRY-OVER POLICY:** Upto 4 unused class credits can be carried forward to a new plan upon renewal. Classes can only get carried one time per plan irrespective of upgrades, extensions and renewals.

**EXTENSION & PAUSE POLICY:** All class plans are time-bound. There are no extensions applicable on purchase on any class plan, irrespective of their use. Any exceptions are at the sole discretion of the Studio / Club manager. In the event an extension is granted, there will be no classes carried over upon renewal. There are no pauses applicable for memberships, irrespective of their use.

**UPGRADE POLICY:** Members may upgrade their existing plan to a longer-tenure plan by paying the difference amount within the first 4 weeks of their existing membership. Upgrades cannot be purchased more than once on the same plan. If an upgrade is purchased, there will be no classes carried over upon renewal.

**FACILITY USE POLICY:** The Member agrees to adhere to all Club/Studio rules and regulations, which are designed to ensure a safe and enjoyable environment for all members. This includes but is not limited to, the proper use of equipment, respectful behavior towards staff and other Members, and compliance with any in-facility health and safety guidelines outlined by the Club/ Studio manager. The Member agrees to use the Club/Studio's facilities only for their intended purpose only. Any violation of facility use policies may result in the termination of membership and access.

**PHOTOGRAPHY & VIDEOGRAPHY CONSENT:** Central Dynamics may exercise their right to shoot and use videos and images from classes & Member experiences at any Club/ Studio on social



media, owned websites, and for any other marketing purpose. Member consent is assumed unless communicated otherwise by the Member to the Club/Studio Manager.

**CCTV SURVEILLANCE:** In the interest of the safety and security of our staff, participants, members, and visitors, certain areas of the Centre(s) are covered under 24 hour CCTV surveillance. The Member agrees to be subject to the aforementioned CCTV surveillance.

**HEALTH:** The Member acknowledges that the training, programs and events held at any Club/ Studio may expose the Member to many inherent risks, including accidents, injury, illness, or even death. The Member assumes all risk associated with participation at a Club/Studio including but not limited to, falls, contact with other Members, the effects of the weather including high heat and/or humidity, and injury. The Member acknowledges their responsibility in communicating any physical and psychological concerns that might conflict with their participation in any activity at the Club/Studio. The Member acknowledges that they are physically fit and mentally capable of performing the physical activity they participate in.

**INDEMNIFICATION:** After having read this and knowing these facts, and in consideration of acceptance of the Member's participation and Central Dynamics furnishing services to the Member, the Member agrees, for themselves and anyone entitled to act on their behalf, to hold harmless, waive and release Central Dynamics, and its affiliates, employees, representatives, and successors from any responsibility, liabilities, demands, or claims of any kind arising out of their participation in the Club/ Studio's training, programs and/or events.